



Roadwarrior Warranty Claim Procedure

Step #1

A Roadwarrior authorized dealer must complete the Roadwarrior Warranty Claim Form (Pg 2) and attach the required information within 15 days of the failure of the Roadwarrior part.

- Serial number of the part
- VIN of vehicle
- Installation invoice
- Last 3 months maintenance and service records leading up to the failure
- PO number used to purchase the part
- Brief description of the failure, and any issues the vehicle may be experiencing
- Any ECU download codes
- Pictures of the inlet and outlet (or defect)
- Serial number of new part installed in truck (if applicable)

Step #2

Send the Warranty Claim Form and all accompanying documentation to

Susan Zwicker – After Sales Support

warranty@roadwarrior-inc.com

877-897-9759 ext. 3397

Roadwarrior will review the information and determine if the claim is warrantable. Roadwarrior may request the defective unit to be returned, freight prepaid by the customer, to evaluate the validity of the warranty claim. If the failure is found to be warrantable, a credit will be issued to the customer's account.





For office use	
Warranty claim#	_____
Date received:	_____
RMA# :	_____
CN#:	_____
Cr#:	_____

WARRANTY CLAIM FORM

Please fill out the below sections and return to the following.

Susan Zwicker – After Sales Support warranty@roadwarrior-inc.com (877) 897-9759 ext. 3397

Roadwarrior Customer: [Click here to enter text.](#)

Contact: [Click here to enter text.](#)

Email: [Click here to enter text.](#)

Phone: [Click here to enter text.](#)

PART INFORMATION

Part Number: [Click here to enter text..](#)

Installation Date: [Click here to enter text.](#)

Failure Date: [Click here to enter text.](#)

PO Number: [Click here to enter text..](#)

Description of Problem and Action Taken:
[Click here to enter text.](#)

Serial Number: [Click here to enter text.](#)

Installation Mileage: [Click here to enter text.](#)

Failure Mileage: [Click here to enter text.](#)

Roadwarrior SO#: [Click here to enter text.](#)

VIN of vehicle: [Click here to enter text.](#)

Picture of Inlet:

Picture of Outlet:

